



DIRECTOR OF OPERATIONS, SPEAK HEALTH

THIS IS US.

Speak is an innovation leader in payment solutions with several divisions.

Speak Health: benefits, incentives, and rewards (disbursement and redemption) for Medicare Advantage plans, Medicaid programs, Commercial programs, and employers

Speak Engage: directed spend for suppliers and brands looking to direct marketing funds back into their brands

Speak Care: physical and digital delivery of disaster relief aid and recovery supplies for nonprofits

IS THIS YOU?

We're looking for a strong Director of Operations who's ready to help take us to the next level. If this is you, you can execute company strategies like a pro, optimizing growth like never before. You're a well-spoken, passionate leader. You take responsibility and initiative in client and project management; a true self-starter. Solving problems and making decisions are in your comfort zone right alongside your ability to manage multiple projects at one time. While you're an analytical thinker who's tech-savvy and process-oriented, you also excel at maintaining strong third-party relationships. A deep understanding of how to deliver on their business needs drives you.

THE ROLE

If the above sounds like you, read on for the Director of Operations' responsibilities.

- Supports leadership by implementing company growth strategies
- Responsible for delivering on client's objectives from concept to completion
- Understands and delivers on both our company's and our client's business needs
- Leads and influences cross-functional teams
- Builds and maintains trusted relationships with clients and vendors

CRITICAL SKILLS

- Proven experience in project and client management
- Leads with passion, drive, and awareness
- Ability to lead multiple cross-functional projects at one time
- Excellent communicator internally and externally—at all levels
- Strong knowledge base of technology and analytics
- Process-oriented with a passion for process improvement and creating efficiencies
- Great computer skills



REQUIREMENTS

Bachelor's degree in business, communications, retail, or related fields

Master's degree preferred

Experience in payments, healthcare, technology, consulting, or Fintech

BENEFITS

Paid holidays

Paid vacation

Healthy living benefits

Health insurance

CULTURE

Speaks's culture values working hard, giving back, having fun and staying open to new ideas. At our core, we're all about people—hiring the best talent and making our clients and partners feel special. We're small, energetic, and growing, so you'd have the opportunity to stand out and shine. You could count on us to help develop your skill set and take your career to new heights.