



Analytics and Operations Manager

What you'll do...

Business Partnerships: Consults with senior leadership/ business partners (internal and external) to understand goals/functional objectives, understand and identify key business issues and formulate ideas to mitigate current and future business challenges/issues; confirms functional research objectives and oversees development of tactical research plans.

Data Collection, Reporting, and Analysis: Manages the monthly ETL process and manages/creates a best in class analytics platform. Publishes monthly reports for internal and external customers in PowerBI and Excel. Manages the development and application of advanced analytics to address unique business and technical problems, and support data-driven decision making. Makes strategic recommendations to leadership team.

Model Development: Develops data models (algorithms, approaches) for multiple projects within a business area or category to drive business results and value. Collaborates with project team to implement modeling solutions.

Proof of Concept and Prototype: Manages the development and implementation of analytical prototypes and production-ready complex algorithms for multiple projects. Manages the testing and validation process to monitor the solution.

Collaboration: Collaborates with functional leadership and cross-functional teams to develop consultative solutions for multiple projects for a business area, category or prototype. Interacts on a daily basis, and collaborates with external business partners and vendors.

Ensures business needs are being met by evaluating the ongoing effectiveness of current plans, programs, and initiatives; consulting with business partners, managers, co-workers, or other key stakeholders; soliciting, evaluating, and applying suggestions for improving efficiency and cost effectiveness.

Minimum Qualifications...

Bachelor's degree in Business, Engineering, Statistics, Economics, Analytics, Mathematics, Finance or related field and 3 years' experience in data analysis, data science, statistics, or related field.

Business Analytics – SQL, Power BI/Tableau, Alteryx, and strong understanding of ETL processes

Microsoft Office – Expert in Excel and comfort with Access



Microsoft Azure – Expert in Cloud infrastructure, SQL, Data Lakes, and remote connectivity

Preferred Qualifications...

Statistical Programming Language – Python or R

Masters: Business Administration, Masters: Information Systems, Masters: Statistics